

# Including Plant/Site Vehicle Drivers in Fleet Safety Programs

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March 11, 2011

Dear NETS Members,

Sandy Lee with J & J submitted a question asking about the inclusion of site/plant vehicle drivers in fleet safety programs. Her full question is below.

Responses follow Sandy's question.

Thank you to those of you who provided responses.

Please contact me if you have any questions or suggestions.

Yours truly,

Jack

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Executive Director  
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## Question

Does your fleet safety program include plant vehicle drivers (specifically in cases where manufacturing plant owned/leased vehicles are shared by multiple authorized drivers)?

If so, could you please share the program requirements (e.g., do you run MVRs on all drivers authorized to drive the plant vehicle? What if the driver enters a high risk driver category? What are the consequences?)

Thanks,

Sandy

Sandy Lee  
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	RESPONSES	Including Plant/Site Vehicle Drivers in Fleet Safety Programs
1	<b>Anonymous</b>	Plant vehicle drivers are only required to have the annual MVR check. Other program elements, including routine driver safety training modules, are not required for plant vehicle drivers.
2	<b>Baxter Healthcare</b> <i>Kristin O'Driscoll</i> <i>kristin_o'driscoll@baxter.com</i>	Not currently but will be implemented by early second quarter.  All drivers will be required to complete a quarterly on-line training course. Drivers will follow the same program as our sales fleet. Scheduled MVRs will be run on all authorized drivers and they will be held to the implemented points system. Depending on the risk category the driver falls into, they may be required to complete additional training or they can be pulled as an authorized driver.
3	<b>Cephalon</b> <i>Jonathan Kamanns</i> <i><a href="mailto:jkamanns@cephalon.com">jkamanns@cephalon.com</a></i>	<p><b>I. SCOPE</b></p> <p>This policy outlines the Fleet and Safety Program(s) for U.S. Based company vehicle drivers. All authorized drivers are required to use and operate company vehicles in accordance with this Policy.</p> <p><b>Authorized Drivers</b> – <u>Company employees, spouses or domestic partners, or contracted employees</u> who have access to drive a company vehicle and who have satisfied the Cephalon driver authorization criteria to drive company vehicles.</p> <p style="padding-left: 40px;">“Potential authorized drivers are required to complete the “Disclosure of Intent to Obtain a Consumer Report” form. This form is necessary to obtain a motor vehicle report and monitor driving performance”</p> <p style="padding-left: 40px;">“At least quarterly, all authorized drivers will receive refresher driver safety materials, which may include videos, web-based information, e-mail, booklets, or newsletters. Drivers are required to familiarize themselves with the contents of the materials”</p> <p>Site/plant drivers are included in the fleet safety program that places drivers into separate risk categories based, at a minimum, on driving history (MVRs and Collisions) any collision or MVR event triggers the appropriate education. In addition to this, all drivers on the program receive quarterly education regardless of</p>

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		<p>their current driving status.</p> <p>If a site/plant driver reaches a high risk level, they are no longer authorized to drive a company vehicle until they decrease their driver risk level. Decreasing risk level requires time as well as not adding additional violations or collisions.</p>
4	<p><b>Coca-Cola</b> Amy Lokken <a href="mailto:alokken@coca-cola.com">alokken@coca-cola.com</a></p>	<p>We don't have a lot of pool cars. We do not have a process for management of this, but have talked that it is a gap in our current program.</p>
5	<p><b>Dow</b> Tom Hickner <a href="mailto:hicknetm@dow.com">hicknetm@dow.com</a></p>	<p>Dow's fleet safety program does include plant vehicle drivers. All drivers are required to possess a legal driver's license. We do not track MVRs at a corporate level but some businesses groups do. Our company metrics track on-site accidents separately from off-site accidents</p>
6	<p><b>Forest</b> Deb Burns <a href="mailto:DBurns@forestpharm.com">DBurns@forestpharm.com</a></p>	<p>Our fleet safety program does include some plant drivers, most of whom are occasional drivers. MVRs are run on each of these drivers. If an individual's MVR places them in a high risk category, they are removed from the safety program and not allowed to drive a company vehicle.</p>
7	<p><b>Lilly</b> Beth Stamer <a href="mailto:stamer_beth_a@lilly.com">stamer_beth_a@lilly.com</a></p>	<p>The MVS requirements only apply to customers facing employees (field sales and field medical globally). We are also interested in expanding the basic requirements to plant site vehicles. Any ideas would be greatly appreciated.</p>
8	<p><b>Merck</b> Bob Holman <a href="mailto:robert_holman@merck.com">robert_holman@merck.com</a></p>	<p>We use our third party collision management vendor to collect the crash information. We do not do a formal investigation beyond that.</p>
9	<p><b>Pfizer</b> Theresa Snow <a href="mailto:theresa.l.snow@pfizer.com">theresa.l.snow@pfizer.com</a></p>	<p>In some cases our 'site' drivers are included in the program and treated the same as all drivers – MVRs, risk ranking, and accountability for high risk behavior. To be clear, our main focus is with the sales force because they are putting the most time on the road and therefore most at risk. So I have been encouraging our launching markets to focus on sale drivers first and include others in the second year of their local program.</p>
10	<p><b>PSEG</b> Lee Wallace <a href="mailto:Lee.Wallace@pseg.com">Lee.Wallace@pseg.com</a></p>	<p>Any associate or contracted associate who operates a company vehicle is included in the fleet safety program. Anyone driving a company vehicle should receive driver training prior to operating it. Department association determines extent of training.</p>

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		<p>New employees: Abstract pulled on potential new employees. Those with poor driving records are not hired if the position they've interviewed for involves driving.</p> <p>Classroom training: Defensive driving techniques similar to that of the Nat'l Safety Council DDC-6 program. Behind the wheel observations for new employees. (Xxxx program)</p> <p>Currently don't classify associates as high/low risk.</p>
11	<p><b>Roche Diagnostics (Canada)</b> <i>Francine Seguin</i> <a href="mailto:francine.seguin@roche.com">francine.seguin@roche.com</a></p> <p><b>Roche Diagnostics</b> <i>Don Pearson</i> <a href="mailto:donald.pearson@roche.com">donald.pearson@roche.com</a></p>	<p>Not even Executives have to take the skid training course. Only Field personnel.</p> <p>We ensure plant drivers have the same MVR review as fleet; no distinguishing. If they become high risk, we inform the business area/manager that that individual can no longer drive our site vehicles.</p>
12	<p><b>sanofi-aventis</b> <i>Tom Cosentino</i> <a href="mailto:Thomas.Cosentino@sanofi-aventis.com">Thomas.Cosentino@sanofi-aventis.com</a></p>	<p>We are working to include them this year. We have not done so up to this point.</p> <p>I am only working with US facilities, nothing outside the US. We will run an MVR check on all drivers and require them to take the same on-line driver training course that all the people with assigned vehicles complete in the year. In addition, they will be required to take any course associated with the violations on their driving record. High risk drivers will be required to take a high risk driver training course.</p>
13	<p>Shell <i>Mike Watson</i> <a href="mailto:Mike.Watson@shell.com">Mike.Watson@shell.com</a></p>	<p>Here is our reply:</p> <ul style="list-style-type: none"> <li>- The rules apply to all drivers of a plant vehicle.</li> <li>- If a plant driver is not able to pass/meet the requirements, then they are not permitted to drive.</li> </ul> <p>Note: Most of our employees use bicycles in plants and not vehicles, unless they are maintenance people moving equipment and tolls with them in a small truck.</p>

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